TROY
BİLGİ TEKNOLOJİLERİ

INFORMATION SECURITY & CYBER SECURITY CONSULTING

MANAGEMENT & COMPLIANCE

ISO 9001 Consulting

We help you build a Quality Management System in line with ISO 9001, clarify your processes and prepare for the certification audit.



6	5	6
scope areas	step method	deliverables

// WHY IT MATTERS

Why it matters

In many organisations the quality system stays on paper. The aim of ISO 9001 is to build a way of working that consistently meets customer expectations and legal requirements, is measured and keeps improving.

Built properly, the system works for the business itself, not just for the audit.

// WHO IS IT FOR?

Who is this service for?

- Organisations preparing for certification
- Manufacturing, service and project-based companies
- Organisations asked for ISO 9001 by customers or tenders
- Growing organisations that want to bring order to their processes
- Those who want an integrated system with ISO 27001

// SCOPE

What does it cover?

Context and interested parties

We define the organisation's context, customer and interested-party expectations and the scope of the system.

Process map and definitions

We clarify your processes, their inputs and outputs, responsibilities and relationships.

Risk and opportunity management

We identify the risks and opportunities that affect process objectives and plan measures.

Quality policy and objectives

We define measurable quality objectives and the indicators to monitor them.

Document and record structure

We design the documents and records you actually need, with nothing superfluous.

Internal audit and management review

We set up the internal audit programme, the management review meeting and the corrective action flow.



// METHOD

How we work

1. **Scope and current state**
   We define the scope and map the gap between your current practice and the standard.
2. **Process and policy design**
   We design the process map, quality policy and objectives together.
3. **Documents and records**
   We tailor the document and record set to your organisation.
4. **Implementation and internal audit**
   We run the system, test it with an internal audit and follow corrective actions.
5. **Audit preparation and improvement**
   We hold the management review, prepare for the certification audit and help you keep the system current afterwards.

// DELIVERABLES

What do we deliver?

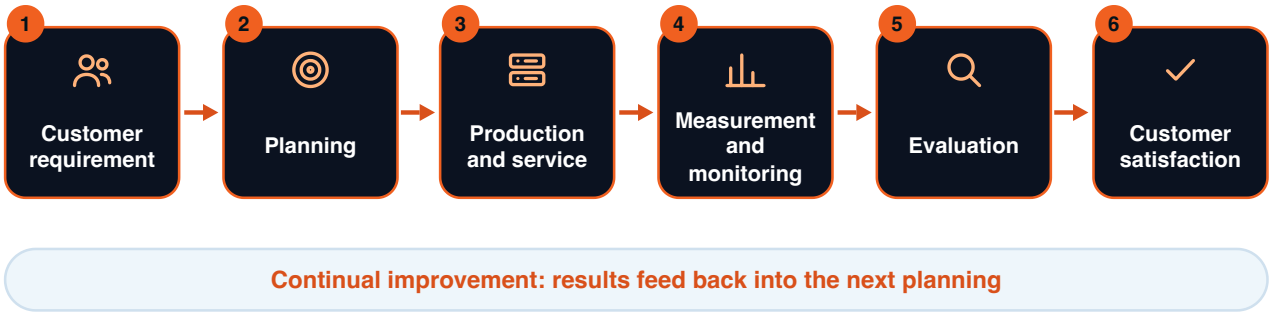
- Gap analysis report
- Quality policy and quality objectives

// VISUAL GUIDE

Service-specific visuals

Process approach: from customer requirement to satisfaction

ISO 9001 asks you to manage work as linked processes rather than separate tasks.



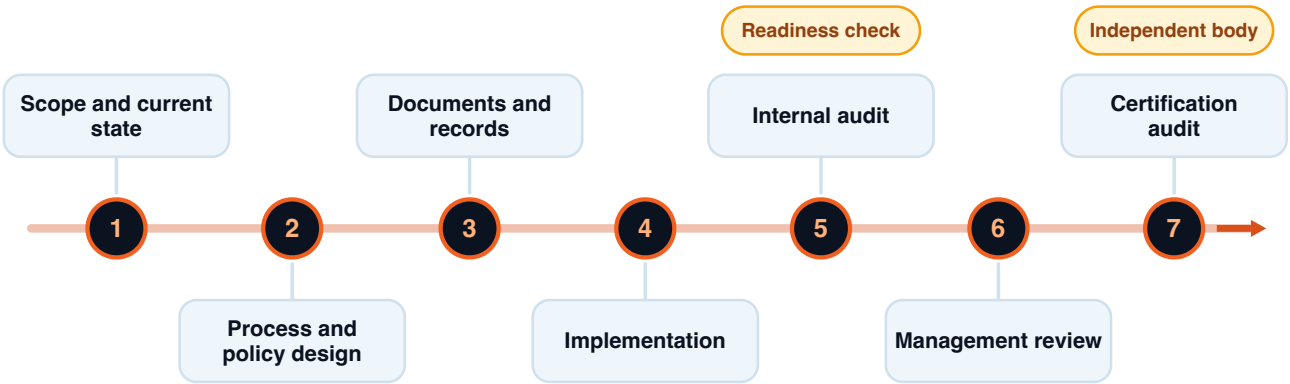
Processes are linked
One process's output is another's input; responsibilities become clear along that chain.

Measurable objectives
Each process gets objectives and indicators, and results are monitored regularly.

Customer-focused
Customer expectations and feedback are inputs to the system.

ISO 9001 certification roadmap

The typical journey from scoping to the independent certification audit.



The system must actually run
The certification audit reviews practice, not just paper.

Internal audit comes first
Gaps are caught by the internal audit before the certification audit.

Management owns it
The management review shows that the system is owned by top management.

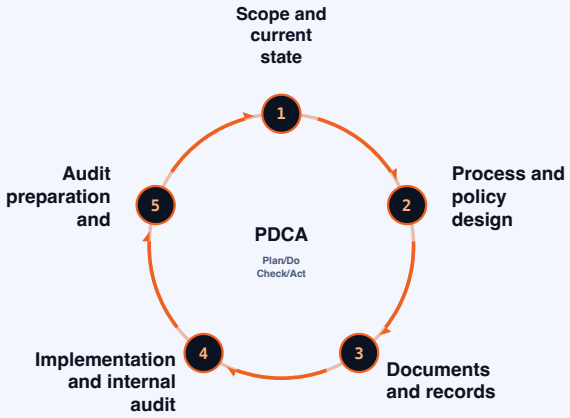
// AT A GLANCE

Service overview

SCOPE MAP



CONTINUAL IMPROVEMENT CYCLE AND OUR STEPS



// UNDER ONE ROOF

Our other services

- ISO 27001 Consulting
- ISO 22301 Consulting
- ISO 14298 Consulting
- KVKK Compliance Consulting
- Cyber Security Consulting
- Risk Management Consulting
- Penetration Testing
- Regular Vulnerability Scanning and Management
- DoS, DDoS Testing and Protection
- SOC / SIEM Implementation
- Endpoint Security Monitoring
- Secure Software Development
- Information Security Awareness Program
- Incident Response Readiness

// CONTACT

Get in touch

Share your needs and current situation and we will define the right scope and roadmap together. Fill in our information form or contact us directly.

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